Re: LICENSING COMMITTEE AGENDA - 12 JANUARY 2023

Terry Baynes <u>terrybaynes@hotmail.com</u>

Julie Dwan Julie.Dwan@stevenage.gov.uk

Mon 09/01/23 13:11

Thanks for sending this over and apologies again for being unable to attend. I've seen their comments on my complaint and would like to further clarify the following ahead of the meeting:

- We live on the same side of the street as both Lounge 72 and Drapers, which means that
  whilst we cannot see the front door of Lounge (we can see Drapers), we do got outside to see
  where noise and disruption is coming from. We've also been on the way home from a pub or
  a restaurant ourselves and have noticed the noise. We are in no doubt where the music is
  coming from.
- The phone number was taken from Google and we had phoned a number of times, not realising that the line was inactive. We do have access to social media but have been reluctant to share our personal details by contacting the venue via those channels.
- Regarding my "false allegation" about approaching staff at the door, although I can't
  remember the date of this, we did do this and my wife was with me. It was actually Tracy at a
  table and chairs out the front who we spoke to and we take issue with the fact we are being
  accused of a false allegation.
- We have in fact visited the venue on two occasions for private functions are well aware of the layout and format of the premises.
- I know we can't attribute for sure all disturbance to this one venue, but the police report speak for themselves.

Kind regards

**Terry Baynes**